



## Fee Information Document

**Name of the account provider: Alpha Bank**

**Account name: Alpha Savings, Alpha Savings Plus, Alpha Premier, Alpha Smart Save, Alpha 1|2|3 Line, Alpha 405 – Savings Account in Foreign Currency, Alpha 105 – Current Account in Foreign Currency**

**Date of last revision: 1/11/2018**

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in “Transaction Terms: Commissions and Other Charges” and “Payments to Companies / Organisations”.
- A glossary of the terms used in this document is available free of charge.

Service	Fee
<b>General account services</b>	
Provision of account activity/balance statement to the customer’s mailing address on a monthly basis	€0/submission
Provision of account activity/balance statement upon customer’s request at the bank branch	€15 per request (regardless of number of accounts)  plus €1 per page (excluding the first one)
Provision of updates (Alerts)	€1.90/submission through SMS (regardless of number of accounts)

<b>Payments (excluding cards)</b>		
Debiting of the Account depending on the Organisation concerned via the use of Direct Debits (One-off, Recurrent-Standing Orders)	ranging from €0 up to €0.35	
Payment of Dues/Bills via debiting of the Account depending on the Organisation concerned	Bank branch	ranging from €0 up to €3
	E-banking	ranging from €0 up to €0.50
Outgoing credit transfer €5,000 within the European Economic Area	Bank branch	€12
	E-banking	€1
Outgoing credit transfer €10,000 within the European Economic Area	Bank branch	€15
	E-banking	€3
Incoming credit transfer €5,000 within the European Economic Area	€3	
Incoming credit transfer €10,000 within the European Economic Area	€3	
<b>Cards and cash</b>		
Cash withdrawal from a euro denominated account in euro currency via the use of a debit card from an ATM network of other payment service providers (e.g. bank) within the Eurozone	€150	€1.50
	€600	€1.65
Cash withdrawal from a euro denominated account in foreign currency via the use of a debit card from an ATM network of other payment service providers (e.g. bank) outside the Eurozone	€150	€4.40 additional currency conversion charges may apply
	€600	€6 additional currency conversion charges may apply
Debit Cards – Subscriptions	ranging from €0 up to €12	

<b>Terms Glossary</b>	
<b>Maintaining the account</b>	The account provider operates the account for use by the customer.
<b>Providing a debit card</b>	The account provider provides a payment card linked to the customer's account. The amount of each transaction made using the card is taken directly and in full from the customer's account.
<b>Providing a credit card</b>	The account provider provides a payment card linked to the customer's payment account. The total amount of the transactions made using the card during an agreed period is taken either in full or in part from the customer's payment account on an agreed date. A credit agreement between the provider and the customer determines whether interest will be charged to the customer for the borrowing.
<b>Overdraft</b>	The account provider and the customer agree in advance that the customer may borrow money when there is no money left in the account. The agreement determines a maximum amount that can be borrowed, and whether fees and interest will be charged to the customer.
<b>Credit transfer</b>	The account provider transfers money, on the instruction of the customer, from the customer's account to another account.
<b>Standing order</b>	The account provider makes regular transfers, on the instruction of the customer, of a fixed amount of money from the customer's account to another account.
<b>Direct debit</b>	The customer permits someone else (recipient) to instruct the account provider to transfer money from the customer's account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the customer and the recipient. The amount may vary.
<b>Cash withdrawal</b>	The customer takes cash out of the customer's account.