

TERMS AND CONDITIONS FOR PARTICIPATING IN THE “AEGEAN BONUS VISA” COMPETITION

The Bank with the corporate name “**ALPHA BANK SOCIETE ANONYME**” (hereinafter the “**Bank**”), member of the “Visa Europe Services Inc.” (hereinafter “**Visa**”), in the context of its partnership with the company with the corporate name “AEGEAN AIRLINES SOCIETE ANONYME” trading as “AEGEAN” (hereinafter the “**Company**”), is running the “AEGEAN BONUS VISA” competition (hereinafter the “**Competition**”) for new or existing cardholders of the AEGEAN BONUS VISA DEBIT card, and the AEGEAN BONUS VISA and AEGEAN BONUS VISA PREMIUM credit cards, issued by the Bank (hereinafter the “**Cardholders**”), to promote and increase issuing and using these cards, under the following terms and conditions for participating in the Competition.

The older, not upgraded co-branded AEGEAN credit card is not included in this promotion.

1. Scope – Competition Period

1.1. The scope of the Competition is to select a total of ten (10) lucky winners by drawing lots. Provided they meet the conditions below in paragraph 2.1.1, those persons will win the prizes in accordance with the detailed provisions of term 3 hereof.

1.2. Cardholders may participate in the competition by acquiring and/or using the following “Aegean Bonus Visa” cards (paragraph 2.1.1) issued by the Bank. The competition commences on Friday 21.10.2022 at 00:00 hours and ends on Saturday 31.12.2022 at 23:59 hours (hereinafter the “**Competition Period**”).

2. Prize eligibility conditions

2.1.1. The following categories of Cardholders are automatically entitled to participate in the draw held as part of the Competition:

A) New Cardholders who during the Competition Period (paragraph 1.2.) apply for and then acquire at least one (1) Aegean Bonus Visa card (debit and/or credit, main and/or additional) issued by the Bank, namely the following cards: Aegean Bonus Visa Debit, Aegean Bonus Visa and Aegean Bonus Visa Premium (hereinafter the **Card(s)**) following an application to the Bank using any of the means specified by the latter.

B) All Cardholders who enter into any transaction with a Card/Cards with a value over € 20.00 with any merchant during the Competition Period (paragraph 1.2). In this case all the cards referred to in point A above will participate because of entering into a transaction, irrespective of their issue date, consequently cards which are issued during the Competition Period as well as older cards are covered.

2.1.2. During the entire Competition Period, each new Card issue and each transaction over € 20.00 corresponds to one (1) new entry for

the Cardholder in the Competition and in the draw to be held at the end thereof, provided that these terms and conditions for participating apply to each Card. Consequently, each Cardholder may participate in the draw with more than one entry which has been collected during the Competition Period.

2.2. The following persons are excluded from participating in the competition: a) employees of Visa Europe Services Inc., b) employees of AEGEAN and c) employees of the Bank who (in all cases a, b and c above) have been professionally involved in organising the Competition.

2.3. Moreover, the necessary conditions for participating in the Competition are as follows:

a) On the date the draw file is generated, the Card which was drawn and won in the Competition must be **active, valid, with no overdue debt** and must not have been cancelled. The date on which the Competition draw file is generated shall be at least one (1) day before the draw date.

b) In order for the prize to be paid there must be a Miles+Bonus Account Number (FFN) **correctly stated on the card application form**. The Cardholder is responsible for declaring the correct FFN number belonging to them (the applicant on the application form) when applying for the card. Where a credit card and additional cards are issued, the application must state the Main Cardholder's FFN.

c) Card repayments are in order (meaning the minimum monthly payment, at the very least, in the case of a credit card has been paid in time).

d) The non-existence of arrears to the Bank on any grounds on the draw file date.

e) All participants must be aged over 18.

2.4. Cardholders who meet the prize eligibility conditions (paragraphs 2.1.1., 2.1.2., 2.2. & 2.3) can call 210 3260000 if they do not want to participate for any reason.

3. Draw - Winners of the Competition - Prizes

3.1. The draw to select the winners of the Competition will be held on Monday 16.1.2023 at 10:00 hours at the offices of Alpha Bank's Cards Division at 80 Aeolou St., Athens GR-10559, in the presence of the Athens-based Notary Public, Mrs. Varvara Sgoura, 18 Kapodistriou St., 4th floor, Athens (tel. 210 3801906) and representatives of the Bank.

3.2. **Ten (10) winners and twenty (20) runners-up** will be selected as part of the draw. The runners-up will be used where the winners initially chosen or some of them refuse to accept the prize or it is ascertained that their participation is not valid or where they cannot be found within three (3) working days from the date of the draw. In these cases, the position of the said winners shall be taken by the first runner-up in the order drawn, subject to the same terms and conditions as above.

3.3. Prizes / vouchers (term 3.5(A) & (B)) which will be assigned to each winner in the form of a unique code **are not for named persons and must be stored so that they cannot be used by third parties**. The Bank and/or AEGEAN shall bear no liability for improper storage of the code by the winner and for any use thereof by a third party.

The Cardholders drawn, namely the winners of the Competition, shall be notified by the Bank by phone at the phone number they have declared and confirmed. Then, provided that they accept the Competition prize, the winners will receive the prize in the form of an electronic code, which will either be sent to their email address or by

text message to the mobile phone they have declared and confirmed to the Bank. Cardholders are exclusively responsible for updating their contact details on the Bank's systems. Inability to send the prize online to the Cardholder due to the Cardholder's failure to comply with their obligation to update the said details may not give rise to any claim by the Cardholder against the Bank.

3.4. Within three (3) working days of being notified, the winners must state whether they want the prize they have won, otherwise they will be deemed not to have accepted it, meaning that the runners-up will be notified in the order they were drawn, under the same terms and conditions as above.

3.5. The prizes offered by the Bank as part of this competition are:

A) Five (5) lucky winners will win one (1) Aegean Travel Packages flight and accommodation package (<https://travelpackages.aegeanair.com/>): Note that:

- Each package is worth € 6,000.00.
- Each winner can use the prize via the Aegean Travel Packages website (<https://travelpackages.aegeanair.com/>) selecting the destination and accommodation they want, as well as the number of passengers they want,
- The package can be used in stages for one or more bookings up to 31.12.2023.
- The terms and conditions for use of Aegean Travel Packages apply and can be found on the website [Terms and conditions | Aegean Travel Packages \(aegeanair.com\)](#).

B) Five (5) lucky winners will win one (1) voucher / discount code worth € 1,000.00 for flights on the AEGEAN and Olympic Air network(s) booked via the AEGEAN website or via the Aegean App. This voucher relates to a **discount on the flight fare** offered by AEGEAN or Olympic Air and can be used in stages for one or more bookings. The last date for using the entire voucher is 31.12.2023.

3.6. Prizes cannot be exchanged for cash or other prizes. All prizes specified are predetermined and are binding on the winning Cardholders and consequently cannot be amended or changed at the choice of the latter.

3.7. Should further clarifications about the conditions and use of prizes by winners be required, such as information about cancellation or changes to a booking, winners should contact AEGEAN via its service channels.

4. Personal Data

4.1. In accordance with the applicable Greek and European legislation on the protection of individuals from the processing of personal data, the Bank (as controller) itself or via another person appointed by it processes the data declared by the Cardholder. It does so using partially automated means for the sole purpose of running the Competition in accordance with these terms. Participants in the competition have the right to know which data will be processed, the right to rectify and/or supplement such data where errors or inaccuracies are identified, the right to restrict processing thereof, the right to object to any further processing of their data and the right to erasure thereof.

4.2. Exercise of the right to restrict, object and/or delete data which is necessary to run and/or continue this Competition shall entail either inability to participate where exercised before the Competition is held or the automatic cancellation of the

Cardholders' participation in it where exercised in any stage of the Competition.

4.3. The Cardholders' data relating to their participation in the Competition will be held for a period of five (5) years from the end of the Competition for any dispute which may arise between the parties from the said Competition.

4.4. The details of Cardholders participating in the Competition shall not be used for any other purpose other than this Competition.

5. Other Terms

5.1. Participation in this Competition means unreserved acceptance of all these terms and conditions. Visa and/or the Bank reserves the right to consider an entry invalid if it deems that it conflicts with these terms and conditions for participating.

5.2. The Bank reserves the right to unilaterally amend the terms and conditions for participating in this Competition and/or the manner in which it is conducted, including the Competition Period, where that is considered necessary, and does not assume any liability in relation to any such amendment.

Where any relevant amendment is made in accordance with the above, it shall be effective from the date on which the amended terms and conditions of participation are posted on the Bank's website (www.alpha.gr/cards).

5.3. Any dispute which may arise relating to the interpretation and/or implementation of the terms and conditions for participation in this Competition shall be governed by Greek law and shall be resolved exclusively by the competent courts of Athens.

5.4. These terms and conditions for participating in the Competition will be posted and updated at all times during the Competition Period on the Bank's special website on the Alpha Bank Cards portal www.alpha.gr/cards.