



Press Release

Athens, July 23, 2021

Alpha Bank: 2020 Sustainability Report reflects its commitment to a sustainable future

Alpha Bank, committed to responsibly and transparently inform its Stakeholders, has issued its 14th Sustainability Report for the year 2020.

The 2020 Sustainability Report covers Alpha Bank's initiatives concerning the **full and dynamic integration of environmental and social criteria** in all areas of its activities, the promotion of **sustainable investments**, and **its contribution to society**. Extensive reference is also made to the way in which the Bank **supported its Customers, the National Health System and its own Personnel**, in their efforts to cope with the particular circumstances brought about by the Covid-19 pandemic, while at the same time achieving the substantial de-risking of its balance sheet and the successful implementation of its Strategic Plan.

Specifically, this year's **Sustainability Report** describes the Bank's actions and targets regarding:

- the way in which Alpha Bank **interacts with its Stakeholders**;
- the **corporate governance** of the Organization and its responsible operation;
- the **responsible provision of financial services** and products;
- the Bank's stance towards its **Human Resources**;
- the control and **reduction of its environmental footprint**;
- **its social footprint**, through specific actions and programs.

The Report has been prepared in accordance with the Core option of the **internationally recognized guidelines of the Global Reporting Initiative** (GRI Standards), (www.globalreporting.org), and taking also into account the principles of the **AA 1000 AccountAbility Principles Standard** (www.accountability.org), the **Athens Stock Exchange ESG Reporting Guide** for listed companies, as well as the **GRI Financial Services Sector Supplement**, which is a specialized standard on sustainability reporting content for companies in the banking sector.

The 2020 Sustainability Report is available on the Alpha Bank website, in [Greek](#) as well as in [English](#).

