

# Remote onboarding video call checklist

To complete your remote onboarding, you'll need to join a short video call.

You can start the video call any day, including weekends, from 07:30 to 23:30, Greek time. The process lasts approximately 30 minutes and can be conducted only in Greek and English.

Before you start, make sure that:

- **You are alone in a quiet room** – For data protection reasons, 3rd parties are not allowed to be present during the video call.
- **You choose the right place** – Make sure the lighting is good, so your face and documents are clearly visible.
- **Your internet connection is stable** – If the connection is poor or interrupted, you may need to restart the process.
- **Your device meets the requirements** – Camera and microphone access should be enabled, and your device supports uploading or sharing documents.
- **Your mobile and email are accessible** – You will need access to both during the process, as you may receive verification codes.