



Fee Information Document

Name of the account provider: Alpha Bank

Account name: Alpha Payroll, Alpha Payroll Savings

Date of last revision: 11/8/2025

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in "Transaction Terms: Commissions and Other Charges" and "Payments to Companies / Organisations"
- A glossary of the terms used in this document is available free of charge.

Service	Fee	
General account services		
Provision of account statement	Provision of account activity/balance statement to the customer's mailing address on a monthly basis	€1.5/submission
	Provision of account activity/balance statement upon customer's request at the bank branch	ranging from €0 to €15
Web banking registration	€8	
Provision of notifications	€1.90/submission through VIBER/SMS (regardless of number of accounts)	

Payments (excluding cards)			
Standing Order	€0 Between deposit accounts kept with the Bank		
Direct Debit	€0 Debiting of the account depending on the Organisation concerned via the use of Direct Debits (One-off or recurrent)		
Payment of amounts due/bills	Bank branch via debiting of the account depending on the Organization concerned	ranging from €0 up to €3	
	E-banking via debiting of the account depending on the Organization concerned	ranging from €0 up to €0.50	
Credit transfer SEPA	Outgoing credit transfer €1.000	Bank branch	€12
		E-banking	€1
			€0.5 Provided that the transfer is within the daily limit, in accordance with Law 5167/2024
	Outgoing credit transfer €5.000	Bank branch	€12
		E-banking	€1.3
			€0.5 Provided that the transfer is within the daily limit, in accordance with Law 5167/2024
	Outgoing credit transfer €15.000	Bank branch	€22.50
		E-banking	€4
	Incoming credit transfer €1.000	€4	
		€0.5 Provided that the transfer is within the daily limit, in accordance with Law 5167/2024	
		€4	

	Incoming credit transfer €5.000	€0.5 Provided that the transfer is within the daily limit, in accordance with Law 5167/2024
	Incoming credit transfer €15.000	€6

Cards and cash				
Cash withdrawal from an ATM of the customer's own provider	€50		€0	
	€200		€0	
	€600		€0	
Cash withdrawal from an ATM of another provider	via the use of a debit card within Greece	€50	€0	Additional charges may arise from the ATM provider. Note: Amounts that may be charged become zero, if in the municipal area or town where the transaction is carried out there is only one ATM.
		€200	€0	
		€600	€0	
	in euro currency via the use of a debit card within the European Economic Area	€50	€0.75	It applies only when third-party expenses arise (Organization/beneficiary of the Card's trademark). Additional charges may arise from the ATM provider.
		€200	€0.75	
		€600	€0.75	
Debit Card Subscription	ranging from €0 up to €20			

Services packages	
<p>myAlpha Benefit Base</p> <p><u>Benefits of the Package:</u></p> <ul style="list-style-type: none"> ▪ Incoming credit transfers up to the equivalent of €5,000 each from another Bank: one (1) transaction / month. ▪ Outgoing credit transfers in euro currency (€) up to €5,000 each, to another Bank within Greece, with regular priority and shared charges (SHA), through myAlpha web/myAlpha mobile: one (1) transaction / month. ▪ Payments of dues/bills to Companies / Organizations via the use of Standing Order: unlimited transactions / month. ▪ Payments of dues/bills to Companies / Organizations by debiting the linked account via myAlpha web/myAlpha mobile: unlimited transactions / month. ▪ Credit card payment of another bank in Greece in euro (€) currency via myAlpha Web/myAlpha Mobile: one (1) transaction / month in terms of the Bank's expenses (additional charges may arise from the third-party payment service provider/credit card issuer). ▪ Card management fees for Alpha Bank Enter Visa and Alpha Bank Enter Mastercard due to renewal: Free of charge. ▪ Re-issue fees for Alpha Bank Prepaid Mastercard due to renewal: Free of charge. 	<p>€0.80/month</p> <p>Total annual cost €9.6</p>
Services exceeding these amounts will be charged separately.	
<p>myAlpha Benefit Advanced</p> <p><u>Benefits of the Package:</u></p> <ul style="list-style-type: none"> • Incoming credit transfers up to the equivalent of €5.000 from another Bank: three (3) transactions / month. 	

<ul style="list-style-type: none"> • Outgoing credit transfers in euro currency (€) up to €5,000, to another Bank within Greece, with regular priority and shared charges (SHA), through myAlpha web/myAlpha mobile: three (3) transactions / month. • Payments of dues/bills to Companies/Organizations via the use of Standing Order: unlimited transactions / month. • Payments of dues/bills to Companies/Organizations by debiting the linked account via myAlpha web/myAlpha mobile: unlimited transactions / month. • Credit card payment of another bank in Greece in euro (€) currency via myAlpha Web/myAlpha Mobile: one (1) transaction / month in terms of the Bank's expenses (additional charges may arise from the third-party payment service provider/credit card issuer). • Annual Subscription of one (1) Alpha Bank Bonus Mastercard or Alpha Bank Bonus Visa credit card: Once / year • Annual Subscription of one (1) Alpha Bank Enter Bonus Mastercard or Alpha Bank Enter Bonus Visa debit card: Once / year. • Chequebook: (1) one free of charge per calendar year. • Card management fees for Alpha Bank Enter Visa and Alpha Bank Enter Mastercard due to renewal: Free of charge. • Re-issue fees for Alpha Bank Prepaid Mastercard due to renewal: Free of charge. 	<div>€3/month</div> <div>Total annual cost €36</div>
Services exceeding these amounts will be charged separately.	

myAlpha Benefit Unlimited.

Benefits of the Package:

- Incoming credit transfers up to the equivalent of €5.000 from another Bank: unlimited transactions / month.
- Outgoing credit transfers in euro currency (€) up to €5,000, to another Bank within Greece, with regular priority and shared charges (SHA), through myAlpha web/myAlpha mobile: unlimited transactions / month.
- Payments of dues/bills to Companies/Organizations via the use of Standing Order: unlimited transactions / month.
- Payments of dues/bills to Companies/Organizations by debiting the linked account via myAlpha web/myAlpha mobile: unlimited transactions / month.
- Credit card payment of another bank in Greece in euro (€) currency via myAlpha Web/myAlpha Mobile: unlimited transactions / month in terms of the Bank's expenses (additional charges may arise from the third-party payment service provider/credit card issuer)
- Text messages notifications about account activity and/or configuration of account balance (regardless of the number of accounts) to a mobile phone (VIBER/SMS) via Alerts Notification Service: unlimited / month
- Annual Subscription of one (1) of the following credit cards: Alpha Bank Bonus Mastercard, Alpha Bank Bonus Visa, Alpha Bank Bonus Mastercard Gold or Alpha Bank Bonus Visa Gold: Once / year
- Annual Subscription of one (1) Alpha Bank Enter Bonus Mastercard or Alpha Bank Enter Bonus Visa debit card: Once / year.

€5/month

Total annual cost

€60

<ul style="list-style-type: none"> • Chequebook: (2) two free of charge per calendar year. • Card management fees for Alpha Bank Enter Visa and Alpha Bank Enter Mastercard due to renewal: Free of charge. • Re-issue fees for Alpha Bank Prepaid Mastercard due to renewal: Free of charge. 	
Services exceeding these amounts will be charged separately.	

Terms Glossary	
List of the most representative services linked to a payment account and subject to a fee, in accordance with Article 3 of Law 4465/2017	
Term	Definition
Provision of account statement	Provision of account activity/balance statements in paper form over and above those required by law or regulation or contract.
Web banking registration	Registration for and use of web banking services.
Provision of notifications	Provision of updates on payment account's balance and activity, alerts, etc. through sms or e-mail.
Cash withdrawal from an ATM of the customer's own provider	The customer takes cash out of the customer's account, from an ATM of the customer's own payment service provider.
Cash withdrawal from an ATM of another provider	The customer takes cash out of the customer's account, from the ATM network of another payment service provider.
Debit Card Subscription	Debit card subscription fee.
Standing Order	The account provider makes regular transfers, on the instruction of the customer, of a fixed amount of money from the customer's account to another account.
Direct Debit	The customer permits someone else (recipient) to instruct the account provider to transfer money from the customer's account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the customer and the recipient. The amount may vary.
Credit Transfer SEPA	The account provider transfers money, on the instruction of the customer, from the customer's account to another account, within SEPA.

Payment of amounts due/bills	A payment service enabling the customer to pay amounts due and bills (e.g. amounts due to a tax authority, social security funds, insurance undertakings, utilities).
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