



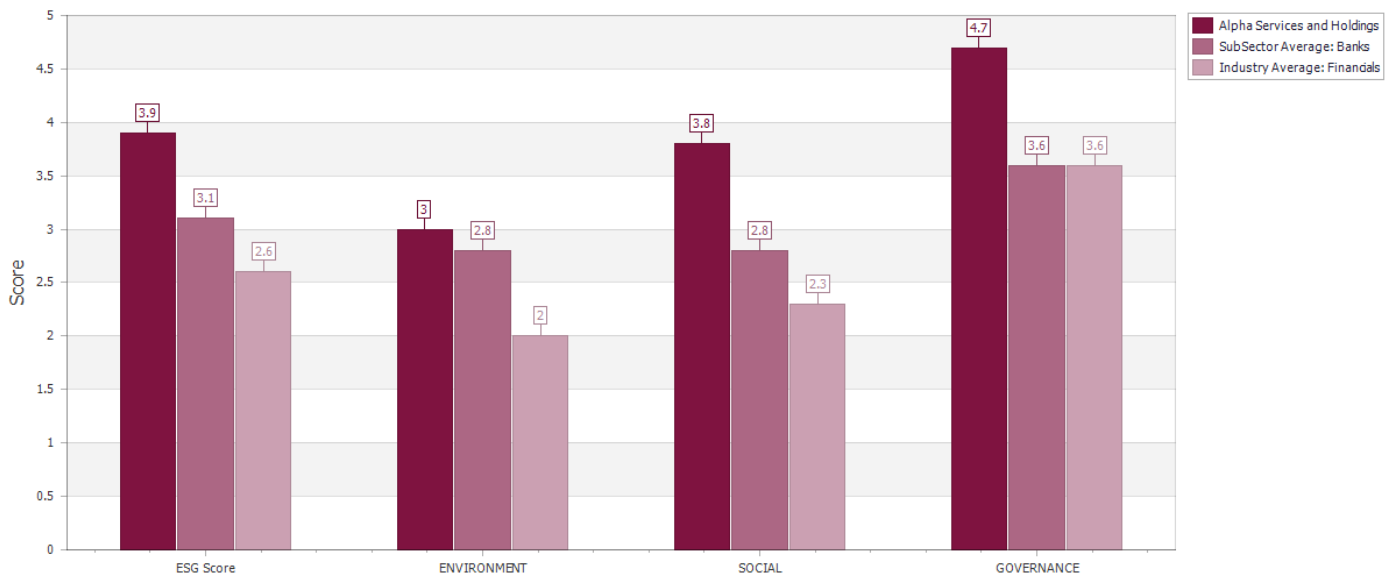
Press Release

Alpha Services and Holdings included in the “FTSE4Good” stock exchange sustainability index for the 8th consecutive year

Top-in-class Governance and social impact performance by the Bank

The **high level of corporate responsibility of Alpha Services and Holdings** was confirmed for the **eighth consecutive year** by the Bank’s inclusion in the “**Financial Times Stock Exchange4Good (FTSE4Good) Index Series**” sustainability index.

According to the relevant evaluation report, Alpha Services and Holdings **increased its overall rating from 3.7 to 3.9**, markedly above the average rating of the organizations operating in the banking and financial sectors.



Top Score in Corporate Governance

The Group **was distinguished for the third consecutive year in the field of Corporate Governance**, remaining at the top of the list of banks and companies operating in the wider financial sector and included in the Index.

With regards to the individual Corporate Governance indicators, Alpha Services and Holdings achieved **the highest possible score (5) in Corporate Governance** as well as in **Risk Management**, while its score was well above the average score for banks in **Anti-Corruption (4, compared to an average of 3.5)**.

Performance with a positive impact on Society and the Environment

The performance of Alpha Bank Services and Holdings in issues related to Society was also strong. In particular, FTSE Russel’s evaluation gives it **top marks (5)** for its performance in the **Human Rights & Community** area and the **Labor Standards** area, while its performance in the **Supply Chain for Social Actions** area ranks higher than the average for both Greek and foreign banks (with a score of 3 against an average of 1.9 for the banking sector and 1,5 for the Greek banks).

In terms of the **actions taken to tackle Climate Change**, the Group’s performance exceeds the **average for the other Greek and foreign banks** (with a score of 3, compared to 2.6 and 2.5



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respectively), reflecting its significant initiatives for the implementation of best practices in climate and environmental risk management.

The “FTSE4Good” Index Series

FTSE Russell, a global provider of stock market indices, certifies that Alpha Services and Holdings has been independently assessed according to the FTSE4Good criteria and has satisfied the requirements for its share to become a constituent of the “FTSE4Good” Index Series.

Created by FTSE Russell (the trading name of the “FTSE International Limited” and “Frank Russell Company” joint venture), the “FTSE4Good” Index Series assesses the performance of companies in terms of their adoption of strong Environmental, Social and Governance (ESG) practices. The FTSE4Good Indices are used by a wide variety of market participants to create and assess responsible investment funds and other products.